

# Facilities Management

At Newmark, our Facilities Management team helps clients strategically unlock efficiencies and cost savings through vendor consolidation and performance management, operational improvements, expense baselining and organizational design.

Our Facilities Management portfolio includes office, industrial and retail locations, mission-critical data centers, call centers, corporate headquarters, urban towers, landmark buildings and suburban campuses. With an emphasis on technology and innovation, we drive down operating costs without compromising building integrity or tenant satisfaction.

*Our services include:*

## Facility Operations

- Building, Roads & Grounds Maintenance
- Janitorial, Pest & Waste Management
- Security, Fire & Life Safety
- Emergency Preparedness & Business Continuity

## Engineering

- Data Center & Critical Environments
- Physical Property Assessments
- Preventative & Predictive Maintenance
- EH&S, Code & Regulatory Compliance
- Capital Planning & Life Cycle Costing

## Business & Tenant Services

- Mail, Copy Room & Records Management
- AV, Event & Conference Room Management
- Cafeteria & Food Services
- Reception & Concierge Services

## Vendor & Contract Management

- Strategic Procurement Planning
- Bid Analysis & Vendor Selection
- Vendor Performance Management
- Vendor Consolidation

## Financial Accounting & Operational Reporting

- Budget Development
- Operating Expense Management
- Monthly Financial Reporting

## Energy Management/Sustainability

- Energy Management Program Development
- Energy Savings & Cost Reduction Measures
- Sustainable Operating & Awareness Programs

## Project Management

- Construction Oversight & Coordination
- Commissioning, Project Closeout & Startup

## Technology Enablers

- CMMS & IWMS Systems
- Workplace Management & Experience Platforms
- Training & Development Systems
- Energy & Sustainability Management Systems
- Accounting & Purchasing Systems



### ABOUT NEWMARK

**We transform untapped potential into limitless opportunity.**

At Newmark, we don't just adapt to what our partners need—we adapt to what the future demands. Our integrated platform delivers seamlessly connected services tailored to every type of client, from owners to occupiers, investors to founders, and growing startups to leading companies. We think outside of boxes, buildings and business lines, delivering a global perspective and a nimble approach. From reimagining spaces to engineering solutions, we have the vision to see what's next and the tenacity to get there first.

### CONTACT

**Luis Morejon**  
*Executive Managing Director*

t 650 649 9303  
luis.morejon@nmrk.com

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**OUR OPERATIONAL  
EXCELLENCE PROGRAM**

This unique initiative is designed to drive Facilities Management effectiveness, support strategic delivery of services and enable continuous improvement. The program comprises:

**Strategic Facilities Management Program**

A digital library of policies, procedures, templates, forms, checklists and industry standards.

**Best Practice and Innovation Program**

A semiannual program presenting best practices on Facilities Management topics and trends.

**Facilities Management Quality Assurance Review Program**

An annual program to review facilities at each account for physical condition as well as operational, administrative and management policies.

**Technology**

We recognize the importance of accurate data and have structured our teams to provide best-in-class quality control processes. This ensures that accurate and complete information is captured and any potential risks are identified and mitigated.

**OUR EXTENSIVE  
EXPERIENCE**

Newmark boasts a global management portfolio comprising both property and facility management in excess of 500 million square feet, with coverage throughout all the key enterprise regions of the world. Our experience spans the following industries:

- Financial Services
- Industrial
- Technology
- Manufacturing
- Retail
- Telecommunications
- Healthcare
- Life Sciences

